**GetSound® Telehealth: How it Works**

[**SetUp Your Account**](https://getsound.com/getsound-app-tutorials/1-account-setup/): You can sign-up with GetSound® online or via the App. Your online and mobile records are fully-synchronized, so you can access your account at anytime, from anywhere, and on virtually any device. Download the App from the [App Store](https://apps.apple.com/us/app/getsound-veterinary-advice/id1249094602) (iOS) or [Google Play](https://play.google.com/store/apps/details?id=com.getsound&hl=en_US) (Android).

[**Edit Your Profile & Add Horses**](https://getsound.com/getsound-app-tutorials/2-edit-your-profile-add-horses/): A comprehensive profile permits GetSound® to provide you with a superior telemedical experience. It is important to independently add each one or your horses to the profile. This will dramatically simplify and accelerate each submission process. Don’t forget to include your own and your horses’ photos!

[**Familiarize Yourself with the Dashboard**](https://getsound.com/getsound-app-tutorials/3-dashboard-items/): You can build and store each consultation package separately; submit a review whenever you’re ready. You will also have continuous access to your Pending Reviews (those not yet completed) and your Completed Reviews. You can filter and organize your list of reviews anyway that you like on the website.

[**Select & Manage Your Images**](https://getsound.com/getsound-app-tutorials/4-selecting-managing-images/): Take care to select pertinent images for each review. If you're submitting video footage, we highly recommend that you review our [Helpful Filming Tips](https://getsound.com/helpful-tips-for-filming/); this will enhance your veterinarian’s ability to appraise all of your concerns thoroughly.

[**Submit Your Review**](https://getsound.com/getsound-app-tutorials/5-submitting-a-review/): Once you’re satisfied with your consultation package, you can submit it to any veterinarian that maintains an appropriate [veterinary-client-patient relationship (VCPR)](https://getsound.com/faq/#vcpr) with you and your horse. It is good practice to “star” your primary professional(s), thereby adding them to your Favorites page. From here, they will be instantly retrievable for future submissions.

Be sure to relate your medical concerns clearly so that your professional can address each of them independently. If you desire review from a specialist, simply request that your primary veterinarian refer the case to the professional-of-choice. Once submitted, your review will move to your Pending Consultations page.

[**Read Your Professional Report**](https://getsound.com/getsound-app-tutorials/6-reading-your-report/): You will be notified via email as soon as your professional has completed the consultation. To access the report, go to your Completed Reviews page. Each review is listed in order of submission (most recent at the top).

[**Continue Chatting With Your Professional**](https://getsound.com/getsound-app-tutorials/7-chatting-with-your-professional/): You can keep the dialogue pertaining to your review open indefinitely. Further comments, videos, and/or static images can be inserted into the discussion by both you and your professional. Please refrain from discussing alternate problems and/or different horses within the context of the original review.

The see the list of GetSound® App tutorials online, visit <https://getsound.com/faq/>